



Cookie Policy

Eagle Security Protection Ltd
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Next Review: 22 October 2027

Approved By: Sabia Kauser | Director

1. Introduction

Eagle Security Protection Limited ("we", "us", or "our") uses cookies and similar tracking technologies on our website (<https://eaglesecurityprotection.co.uk>) and associated digital portals. Cookies are small text files downloaded to your device when you visit a website. We utilize cookies to ensure our website functions securely, to analyze site traffic, and to power interactive operational tools essential to our security services. This policy explains the types of cookies we use and your rights to control them in accordance with the UK Privacy and Electronic Communications Regulations (PECR) and the UK GDPR.

2. Categories of Cookies We Use

To provide full transparency, we classify our cookies into four standard categories:

- **Strictly Necessary Cookies:** These cookies are essential for the core operation and security of our website. They enable vital functions such as page navigation, secure routing of website traffic, and authentication for secure areas. This includes accessing our Client Portal or authenticating users within our Vendor Portal during the subcontractor registration process. Because the website cannot function properly without them, strictly necessary cookies cannot be switched off in our systems.
- **Performance & Analytics Cookies:** These cookies collect anonymous, aggregated data regarding how visitors use our website. By utilizing tools such as Google Analytics, we track metrics like page load speeds, error messages, and visitor navigation paths. This data is used exclusively to improve the performance and user experience of our digital platforms.
- **Functionality Cookies:** These cookies allow our website to remember choices you make and provide enhanced, personalized features. For example, functionality cookies retain your inputted data within our Guard Cost Calculator to prevent you from having to re-enter details, and they facilitate seamless interaction with our WhatsApp AI Assistant during initial inquiries.
- **Targeting & Advertising Cookies:** These cookies may be set through our site by our trusted advertising partners. They are used to build a profile of your interests and display paragraph text



relevant advertisements for our security services on other websites. They do not store direct personal information but are based on uniquely identifying your browser and internet device.

3. Third-Party Cookies

In addition to our own cookies, we utilize various third-party services that may also set cookies on your device to deliver their intended functionality. These include:

Communication & Triage Tools: Our WhatsApp AI Assistant relies on third-party integrations to process and respond to your queries in real-time.

Secure Portal Gateways: We utilize third-party infrastructure, including our Odoo system architecture, to manage secure vendor sign-ups. These third-party cookies are required to manage portal states, facilitate the completion of Pre-Qualification Questionnaires (PQQ), and process Supplier Assessment Questionnaires (SAQ) within the automated vendor onboarding workflow.

4. Cookie Duration

The length of time a cookie remains on your device depends on whether it is a "session" or "persistent" cookie:

Session Cookies: These are temporary and are automatically deleted from your device the moment you close your web browser.

Persistent Cookies: These remain on your device for a pre-determined period or until you manually delete them. We use persistent cookies to remember your preferences (such as your cookie consent choices) for future visits.

5. How to Manage & Withdraw Consent

Under the UK GDPR and PECR, you have the right to choose whether to accept non-essential cookies.

Website Cookie Banner: Upon your first visit to our website, you will be presented with a Cookie Consent Banner. You can manage your preferences directly through this banner, opting in or out of Performance, Functionality, and Targeting cookies. You can revisit these settings at any time by clicking the "Manage Cookies" link located in the footer of our website.

Browser Settings: You can also configure your web browser to refuse all or some cookies, or to alert you when websites set or access cookies. Instructions for managing cookies in major browsers can be found at their respective support pages:

Google Chrome

Apple Safari

Microsoft Edge

Mozilla Firefox



6. Updates to this Policy

We may update this Cookie Policy periodically to reflect changes in technological practices, operational toolsets, or legal and regulatory requirements. Any updates will be published on this page with a revised effective date. For any privacy-related enquiries, please contact our Data Protection team at info@eaglesecurityprotection.co.uk.