



OUR VALUES AND MISSION STATEMENT

Eagle Security Protection Ltd

Our Mission

Our mission is to deliver dependable, professional, and compliant security services that protect people, property, and the communities we serve.

We aim to be the trusted security partner of choice across the West Midlands and wider UK, known for integrity, service quality, and a commitment to continuous improvement. We achieve this through high standards, strong client relationships, and a workforce that is trained, vetted, and supported to perform with excellence.

Our Vision

To be recognised as a reliable and respected security provider, valued by clients for our performance, and valued by employees for our culture, development, and support.

We will continue to grow by delivering consistent quality, embracing innovation, and upholding the highest levels of professional conduct in everything we do.

Our Values

Our values define who we are, how we operate, and what our clients can expect from us every day.

1. Integrity

We do the right thing, always.

We operate with honesty, transparency, and strong ethical principles in every decision.



2. Reliability

Clients trust us because we deliver consistently.

We honour commitments, follow procedures, and maintain the highest operational standards.

3. Professionalism

From frontline officers to senior leadership, we represent our clients with dignity and respect.

We uphold industry regulations, accreditations, and best practice at every stage of service delivery.

4. People First

Our workforce is our biggest strength.

We invest in training, wellbeing, fair treatment, and opportunities for development.

5. Accountability

We take ownership of our work.

We learn from feedback, act quickly to resolve issues, and continually improve performance.

6. Collaboration

We build strong partnerships, with clients, colleagues, and stakeholders.

We work as one team to achieve shared outcomes.

7. Continuous Improvement

We never stand still.

We review our processes, embrace innovation, and strive to exceed expectations through excellence and adaptability.



Our Commitment

Eagle Security Protection Ltd is committed to maintaining the highest level of:

- **Service Quality**
- **Legal Compliance**
- **Health & Safety**
- **Customer Care**
- **Operational Reliability**
- **Continuous Improvement**

We benchmark our services against recognised industry standards and operate in line with:

- SIA ACS
- BS 7499
- BS 7984
- BS 7858
- ISO principles
- Constructionline Gold & SafeContractor requirements

We aim to deliver **peace of mind, confidence, and consistency** to every client, every time.

SABIA KAUSER

Director | Eagle Security Protection Ltd

Document Control

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